

WEST Search History

DATE: Monday, March 21, 2005

<u>Hide?</u>	<u>Set Name</u>	<u>Query</u>	<u>Hit Count</u>
<i>DB=PGPB,USPT,USOC,EPAB,JPAB,DWPI,TDBD; PLUR=YES; OP=ADJ</i>			
<input type="checkbox"/>	L16	L15 and (train\$ same assembl\$)	9
<input type="checkbox"/>	L15	L14 and (personnel same database\$)	63
<input type="checkbox"/>	L14	database\$ same (select\$ near5 equipment\$1)	421
<input type="checkbox"/>	L13	(select\$ near5 equipment\$1)	0
<input type="checkbox"/>	L12	database\$ same (select\$ near5 equipment\$1)	0
<input type="checkbox"/>	L11	L10 and (service nea5 provider\$1)	0
<input type="checkbox"/>	L10	L9 and qualifications	17
<input type="checkbox"/>	L9	l1 and (equipment near5 assemb\$)	75
<input type="checkbox"/>	L8	l1 and (equipment neaer5 assemb\$)	0
<input type="checkbox"/>	L7	l4 and (train\$ near5 module\$1)	1
<input type="checkbox"/>	L6	L4 and (equipment near5 servic\$)	4
<input type="checkbox"/>	L5	L4 and (equipment neaer5 servic\$)	0
<input type="checkbox"/>	L4	(database\$ and personnel).ti.	199
<input type="checkbox"/>	L3	L2 and (database\$ near5 personnel)	4
<input type="checkbox"/>	L2	L1 and (select\$ near5 equipment)	100
<input type="checkbox"/>	L1	train\$ near5 service	5510

END OF SEARCH HISTORY

Hit List

Search Results - Record(s) 1 through 1 of 1 returned.

1. Document ID: WO 200217273 A2, AU 200153748 A

Using default format because multiple data bases are involved.

L7: Entry 1 of 1

File: DWPI

Feb 28, 2002

DERWENT-ACC-NO: 2002-339628

DERWENT-WEEK: 200260

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TITLE: Training personnel to service equipment by using database of multimedia training modules containing tools for tasks and sets of questions

INVENTOR: HIGGINS, M; PARRISH, K ; SCHLABACH, J E

PRIORITY-DATA: 2000US-258747P (December 29, 2000), 2000US-0644421 (August 23, 2000)

PATENT-FAMILY:

PUB-NO	PUB-DATE	LANGUAGE	PAGES	MAIN-IPC
<u>WO 200217273 A2</u>	February 28, 2002	E	045	G09B000/00
<u>AU 200153748 A</u>	March 4, 2002		000	G09B000/00

INT-CL (IPC): G09 B 0/00

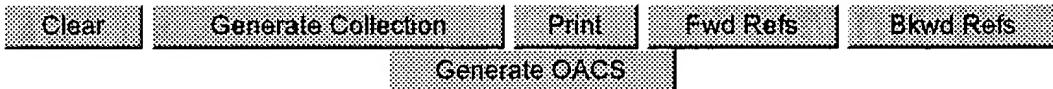
Term	Documents
TRAIN\$	0
TRAIN	302955
TRAINA	277
TRAINAB	4
TRAINABI	1
TRAINABIE	3
TRAINABILITY	70
TRAINABILITY-MARKOV	1
TRAINABL	5
TRAINABLE	1472

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Your wildcard search against 10000 terms has yielded the results below.

Your result set for the last L# is incomplete.

The probable cause is use of unlimited truncation. Revise your search strategy to use limited truncation.



Search Results - Record(s) 1 through 9 of 9 returned.

1. Document ID: US 20020087578 A1

Using default format because multiple data bases are involved.

L16: Entry 1 of 9

File: PGPB

Jul 4, 2002

PGPUB-DOCUMENT-NUMBER: 20020087578

PGPUB-FILING-TYPE: new

DOCUMENT-IDENTIFIER: US 20020087578 A1

TITLE: Method and system for identifying repeatedly malfunctioning equipment

PUBLICATION-DATE: July 4, 2002

INVENTOR-INFORMATION:

NAME	CITY	STATE	COUNTRY	RULE-47
Vroman, Douglas Scott	Erie	PA	US	

US-CL-CURRENT: 707/104.1

[Full](#) | [Title](#) | [Citation](#) | [Front](#) | [Review](#) | [Classification](#) | [Date](#) | [Reference](#) | [Sequences](#) | [Attachments](#) | [Claims](#) | [KIND](#) | [Drawn De](#)

2. Document ID: US 20020059270 A1

L16: Entry 2 of 9

File: PGPB

May 16, 2002

PGPUB-DOCUMENT-NUMBER: 20020059270

PGPUB-FILING-TYPE: new

DOCUMENT-IDENTIFIER: US 20020059270 A1

TITLE: Method and system for servicing a selected piece of equipment having unique system configurations and servicing requirements

PUBLICATION-DATE: May 16, 2002

INVENTOR-INFORMATION:

NAME	CITY	STATE	COUNTRY	RULE-47
Schlabach, James Edward	Erie	PA	US	
Zuberi, Nabeel Ahmed	Erie	PA	US	

US-CL-CURRENT: 707/100[Full](#) | [Title](#) | [Citation](#) | [Front](#) | [Review](#) | [Classification](#) | [Date](#) | [Reference](#) | [Sequences](#) | [Attachments](#) | [Claims](#) | [KMC](#) | [Drawn](#) 3. Document ID: US 20020059269 A1

L16: Entry 3 of 9

File: PGPB

May 16, 2002

PGPUB-DOCUMENT-NUMBER: 20020059269

PGPUB-FILING-TYPE: new

DOCUMENT-IDENTIFIER: US 20020059269 A1

TITLE: Method for guiding repair or replacement of parts for generally complex equipment

PUBLICATION-DATE: May 16, 2002

INVENTOR-INFORMATION:

NAME	CITY	STATE	COUNTRY	RULE-47
McQuown, Christopher McDonald	Erie	PA	US	
Smith, Mark Douglas	Jacksonville	FL	US	
Schlabach, James Edward	Erie	PA	US	

US-CL-CURRENT: 707/100[Full](#) | [Title](#) | [Citation](#) | [Front](#) | [Review](#) | [Classification](#) | [Date](#) | [Reference](#) | [Sequences](#) | [Attachments](#) | [Claims](#) | [KMC](#) | [Drawn](#) 4. Document ID: US 20020049625 A1

L16: Entry 4 of 9

File: PGPB

Apr 25, 2002

PGPUB-DOCUMENT-NUMBER: 20020049625

PGPUB-FILING-TYPE: new

DOCUMENT-IDENTIFIER: US 20020049625 A1

TITLE: Artificial intelligence manufacturing and design

PUBLICATION-DATE: April 25, 2002

INVENTOR-INFORMATION:

NAME	CITY	STATE	COUNTRY	RULE-47
Kilambi, Srinivas	Marietta	GA	US	
Kilambi, Jaya	Marietta	GA	US	

US-CL-CURRENT: 705/9[Full](#) | [Title](#) | [Citation](#) | [Front](#) | [Review](#) | [Classification](#) | [Date](#) | [Reference](#) | [Sequences](#) | [Attachments](#) | [Claims](#) | [KMC](#) | [Drawn](#) 5. Document ID: US 20020026537 A1

L16: Entry 5 of 9

File: PGPB

Feb 28, 2002

PGPUB-DOCUMENT-NUMBER: 20020026537
PGPUB-FILING-TYPE: new
DOCUMENT-IDENTIFIER: US 20020026537 A1

TITLE: Method for training service personnel to service selected equipment

PUBLICATION-DATE: February 28, 2002

INVENTOR-INFORMATION:

NAME	CITY	STATE	COUNTRY	RULE-47
Schlabach, James Edward	Erie	PA	US	
Higgins, Michael John	Parma Heights	OH	US	
Parrish, Keith	North East	PA	US	

US-CL-CURRENT: 710/1; 707/104.1

[Full](#) | [Title](#) | [Citation](#) | [Front](#) | [Review](#) | [Classification](#) | [Date](#) | [Reference](#) | [Sequences](#) | [Attachments](#) | [Claims](#) | [KMC](#) | [Drawn D](#)

6. Document ID: US 20020022984 A1

L16: Entry 6 of 9

File: PGPB

Feb 21, 2002

PGPUB-DOCUMENT-NUMBER: 20020022984
PGPUB-FILING-TYPE: new
DOCUMENT-IDENTIFIER: US 20020022984 A1

TITLE: Computerized method and system for guiding service personnel to select a preferred work site for servicing transportation equipment

PUBLICATION-DATE: February 21, 2002

INVENTOR-INFORMATION:

NAME	CITY	STATE	COUNTRY	RULE-47
Daniel, Cecil M.	Erie	PA	US	
Agramonte, Daniel	Marietta	GA	US	

US-CL-CURRENT: 705/8

[Full](#) | [Title](#) | [Citation](#) | [Front](#) | [Review](#) | [Classification](#) | [Date](#) | [Reference](#) | [Sequences](#) | [Attachments](#) | [Claims](#) | [KMC](#) | [Drawn D](#)

7. Document ID: US 20020007225 A1

L16: Entry 7 of 9

File: PGPB

Jan 17, 2002

PGPUB-DOCUMENT-NUMBER: 20020007225
PGPUB-FILING-TYPE: new
DOCUMENT-IDENTIFIER: US 20020007225 A1

TITLE: Method and system for graphically identifying replacement parts for generally complex equipment

PUBLICATION-DATE: January 17, 2002

INVENTOR-INFORMATION:

NAME	CITY	STATE	COUNTRY	RULE-47
Costello, James	Erie	PA	US	
Smathers, Clifford E.	Maxwell	NE	US	
Wilson, Christine	Titusville	PA	US	
Puri, Ashish	Erie	PA	US	
Barker, Brian Lee	Erie	PA	US	
Stempka, Raymond	Erie	PA	US	
Vash, Kathleen M.	Erie	PA	US	
Smith, Jeffrey M.	Erie	PA	US	
Lubak, Michael A.	Erie	PA	US	

US-CL-CURRENT: 700/99; 700/106, 707/102

[Full](#) | [Title](#) | [Citation](#) | [Front](#) | [Review](#) | [Classification](#) | [Date](#) | [Reference](#) | [Sequences](#) | [Attachments](#) | [Claims](#) | [KMC](#) | [Draw](#)

8. Document ID: US 6810406 B2

L16: Entry 8 of 9

File: USPT

Oct 26, 2004

US-PAT-NO: 6810406

DOCUMENT-IDENTIFIER: US 6810406 B2

TITLE: Method and system for servicing a selected piece of equipment having unique system configurations and servicing requirements

DATE-ISSUED: October 26, 2004

INVENTOR-INFORMATION:

NAME	CITY	STATE	ZIP CODE	COUNTRY
Schlabach; James Edward	Erie	PA		
Zuberi; Nabeel Ahmed	Erie	PA		

US-CL-CURRENT: 707/201; 700/108, 707/1, 707/10

[Full](#) | [Title](#) | [Citation](#) | [Front](#) | [Review](#) | [Classification](#) | [Date](#) | [Reference](#) | [Sequences](#) | [Attachments](#) | [Claims](#) | [KMC](#)

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Search Results - Record(s) 1 through 4 of 4 returned.

1. Document ID: WO 200217273 A2, AU 200153748 A

Using default format because multiple data bases are involved.

L6: Entry 1 of 4

File: DWPI

Feb 28, 2002

DERWENT-ACC-NO: 2002-339628

DERWENT-WEEK: 200260

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TITLE: Training personnel to service equipment by using database of multimedia training modules containing tools for tasks and sets of questions

INVENTOR: HIGGINS, M; PARRISH, K ; SCHLABACH, J E

PRIORITY-DATA: 2000US-258747P (December 29, 2000), 2000US-0644421 (August 23, 2000)

PATENT-FAMILY:

PUB-NO	PUB-DATE	LANGUAGE	PAGES	MAIN-IPC
<u>WO 200217273 A2</u>	February 28, 2002	E	045	G09B000/00
<u>AU 200153748 A</u>	March 4, 2002		000	G09B000/00

INT-CL (IPC): G09 B 0/00

Full	Title	Citation	Front	Review	Classification	Date	Reference	Claims	KWIC	Draw
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2. Document ID: MX 2003001693 A1, WO 200217118 A2, US 20020059269 A1, AU 200153750 A

L6: Entry 2 of 4

File: DWPI

Apr 1, 2004

DERWENT-ACC-NO: 2002-315479

DERWENT-WEEK: 200478

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TITLE: Computerized method for guiding equipment service personnel while at an equipment work site, uses an input/output device at the work site linked to a database holding details for health assessment and servicing of a selected equipment

INVENTOR: MCQUOWN, C; SCHLABACH, J E ; SMITH, M D ; MCQUOWN, C M

PRIORITY-DATA: 2000US-258747P (December 29, 2000), 2000US-0644421 (August 23, 2000), 2001US-0839328 (April 20, 2001)

PATENT-FAMILY:

h e b b g e e e f e e ef b e

PUB-NO	PUB-DATE	LANGUAGE	PAGES	MAIN-IPC
<u>MX 2003001693 A1</u>	April 1, 2004		000	G06F017/00
<u>WO 200217118 A2</u>	February 28, 2002	E	057	G06F017/00
<u>US 20020059269 A1</u>	May 16, 2002		000	G06F007/00
AU 200153750 A	March 4, 2002		000	G06F017/00

INT-CL (IPC): G06 F 7/00; G06 F 17/00

Full Title Citation Front Review Classification Date Reference Claims KUMC Draw Date

3. Document ID: WO 200217138 A2, AU 200155567 A

L6: Entry 3 of 4

File: DWPI

Feb 28, 2002

DERWENT-ACC-NO: 2002-292129

DERWENT-WEEK: 200260

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TITLE: Computerized method of providing information for servicing equipment using a database containing service modules by accessing the database with an equipment identifier to allow service personnel to access the information

INVENTOR: SCHLABACH, J E; ZUBERI, N

PRIORITY-DATA: 2000US-258747P (December 29, 2000), 2000US-0644421 (August 23, 2000)

PATENT-FAMILY:

PUB-NO	PUB-DATE	LANGUAGE	PAGES	MAIN-IPC
<u>WO 200217138 A2</u>	February 28, 2002	E	045	G06F017/30
<u>AU 200155567 A</u>	March 4, 2002		000	G06F017/30

INT-CL (IPC): G06 F 17/30

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Generate OACCS				

Search Results - Record(s) 1 through 4 of 4 returned.

1. Document ID: US 20030149759 A1

Using default format because multiple data bases are involved.

L3: Entry 1 of 4

File: PGPB

Aug 7, 2003

PGPUB-DOCUMENT-NUMBER: 20030149759

PGPUB-FILING-TYPE: new

DOCUMENT-IDENTIFIER: US 20030149759 A1

TITLE: System and method for administering life safety programs

PUBLICATION-DATE: August 7, 2003

INVENTOR-INFORMATION:

NAME	CITY	STATE	COUNTRY	RULE-47
Hetherington, Brent Taylor	Nolensville	TN	US	
Hendrick, James Robert III	Nashville	TN	US	

US-CL-CURRENT: 709/223

[Full](#) | [Title](#) | [Citation](#) | [Front](#) | [Review](#) | [Classification](#) | [Date](#) | [Reference](#) | [Sequences](#) | [Attachments](#) | [Claims](#) | [KMC](#) | [Drawn D](#)

2. Document ID: US 20020026537 A1

L3: Entry 2 of 4

File: PGPB

Feb 28, 2002

PGPUB-DOCUMENT-NUMBER: 20020026537

PGPUB-FILING-TYPE: new

DOCUMENT-IDENTIFIER: US 20020026537 A1

TITLE: Method for training service personnel to service selected equipment

PUBLICATION-DATE: February 28, 2002

INVENTOR-INFORMATION:

NAME	CITY	STATE	COUNTRY	RULE-47
Schlabach, James Edward	Erie	PA	US	
Higgins, Michael John	Parma Heights	OH	US	
Parrish, Keith	North East	PA	US	

US-CL-CURRENT: 710/1; 707/104.1

[Full](#) | [Title](#) | [Citation](#) | [Front](#) | [Review](#) | [Classification](#) | [Date](#) | [Reference](#) | [Sequences](#) | [Attachments](#) | [Claims](#) | [KMC](#) | [Drawn D](#)

3. Document ID: US 6810406 B2

L3: Entry 3 of 4

File: USPT

Oct 26, 2004

US-PAT-NO: 6810406

DOCUMENT-IDENTIFIER: US 6810406 B2

TITLE: Method and system for servicing a selected piece of equipment having unique system configurations and servicing requirements

DATE-ISSUED: October 26, 2004

INVENTOR-INFORMATION:

NAME	CITY	STATE	ZIP CODE	COUNTRY
Schlabach; James Edward	Erie	PA		
Zuberi; Nabeel Ahmed	Erie	PA		

US-CL-CURRENT: 707/201; 700/108, 707/1, 707/10

[Full](#) | [Title](#) | [Citation](#) | [Front](#) | [Review](#) | [Classification](#) | [Date](#) | [Reference](#) | [Sequences](#) | [Attachments](#) | [Claims](#) | [KMC](#) | [Drawn D](#)

4. Document ID: US 6646564 B1

L3: Entry 4 of 4

File: USPT

Nov 11, 2003

US-PAT-NO: 6646564

DOCUMENT-IDENTIFIER: US 6646564 B1

TITLE: System and method for remote management of equipment operating parameters

DATE-ISSUED: November 11, 2003

INVENTOR-INFORMATION:

NAME	CITY	STATE	ZIP CODE	COUNTRY
Azieres; Renaud	Paris			FR
Favier; Pascal	Paris			FR

US-CL-CURRENT: 340/679; 340/506, 701/108

[Full](#) | [Title](#) | [Citation](#) | [Front](#) | [Review](#) | [Classification](#) | [Date](#) | [Reference](#) | [Sequences](#) | [Attachments](#) | [Claims](#) | [KMC](#) | [Drawn D](#)

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Terms used training and service and equipment

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Best 200 shown

Relevance scale

1 [A strategy for word processing training](#)

Jeanne Marie Olexy

 September 1985 **Proceedings of the 13th annual ACM SIGUCCS conference on User services: pulling it all together**

 Full text available: [pdf\(819.82 KB\)](#) Additional Information: [full citation](#), [abstract](#), [index terms](#)

The Catholic University of America chose a word processor which included Computer Based Instruction that would allow users to learn word processing at their own pace. A training outline was developed to provide a structured approach to this learning. Though the outline described here pertains to the DECmate II, its general philosophy can be applied to any equipment with self-teaching capabilities.

2 [Level II technical support in a distributed computing environment](#)

Tim Leehane

 September 1996 **Proceedings of the 24th annual ACM SIGUCCS conference on User services**

 Full text available: [pdf\(5.73 MB\)](#) Additional Information: [full citation](#), [references](#), [index terms](#)

3 [Microcomputer support in user services: responding to users' changing needs](#)

Thomas A. Gerace

 September 1986 **Proceedings of the 14th annual ACM SIGUCCS conference on User services: setting the direction**

 Full text available: [pdf\(555.06 KB\)](#) Additional Information: [full citation](#), [index terms](#)

4 [Bucknell's software service clinic—meeting a computing support challenge](#)

Karen Kniss

 November 1997 **Proceedings of the 25th annual ACM SIGUCCS conference on User services: are you ready?**

 Full text available: [pdf\(922.20 KB\)](#) Additional Information: [full citation](#), [index terms](#)

5 [Determining the cost of IT services](#)

James Gerlach, Bruce Neumann, Edwin Moldauer, Martha Argo, Daniel Frisby

September 2002 **Communications of the ACM**, Volume 45 Issue 9

Full text available:  pdf(680.28 KB)

Additional Information: [full citation](#), [abstract](#), [references](#), [index terms](#)

 html(42.77 KB)

Providing managerial information to explain costs in the context of personnel and equipment activities and processes.

6 HERDING CATS: training students in customer service, assisting faculty and facilitating trainers for various technical levels



Dora Douglas, Melissa Foster

September 2003 **Proceedings of the 31st annual ACM SIGUCCS conference on User services**

Full text available:  pdf(161.34 KB)

Additional Information: [full citation](#), [abstract](#), [index terms](#)

Our challenge in the lab group at the University of Richmond is to collectively train approximately 85 students to work in five academic computing labs housed in five different buildings across campus. This program is designed to train student lab assistants at a variety of knowledge and skill levels, using a range of content transfer strategies (online, written, traditional instruction).

Keywords: computer labs, program design, students, training

7 Train performance and simulation



Paul Martin

December 1999 **Proceedings of the 31st conference on Winter simulation: Simulation---a bridge to the future - Volume 2**

Full text available:  pdf(99.71 KB)

Additional Information: [full citation](#), [index terms](#)

8 A train operations simulation for Miami's SR 836 corridor



Onala M. Atala, John S. Carson

December 1995 **Proceedings of the 27th conference on Winter simulation**

Full text available:  pdf(735.43 KB)

Additional Information: [full citation](#), [references](#), [index terms](#)

9 User services that leveraged strategic direction



Ronald D. Bleed

September 1991 **Proceedings of the 19th annual ACM SIGUCCS conference on User services**

Full text available:  pdf(306.50 KB)

Additional Information: [full citation](#), [index terms](#)

10 Simulation education: Perspectives on simulation in education and training: virtual environments for the training of maintenance and service tasks



Eberhard Bluemel, Axel Hintze, Torsten Schulz, Marco Schumann, Stefan Stuering

December 2003 **Proceedings of the 35th conference on Winter simulation: driving innovation**

Full text available:  pdf(442.84 KB)

Additional Information: [full citation](#), [abstract](#), [references](#)

This paper presents an interactive, virtual reality based training environment specifically developed to support training of maintenance procedures of complex technical equipment. The architecture of the system will briefly be described. Moreover, the paper explains the

different training modes that allow for adapting the training environment to the trainee's knowledge and determine the level of interactivity. A short glimpse is given to the scenario author's work. Finally, an example scenario ...

11 The seventh annual UCLA survey of business school computer usage

Jason L. Frand, Julia A. Britt

January 1992 **Communications of the ACM**, Volume 35 Issue 1

Full text available:  pdf(2.00 MB)

Additional Information: [full citation](#), [index terms](#), [review](#)



Keywords: business school, computer resources and services, computing environments

12 Downsizing and outsourcing opportunities: right-sizing requires right-sourcing

Don M. Wee

December 1992 **Proceedings of the 20th annual ACM SIGUCCS conference on User services**

Full text available:  pdf(1.10 MB)

Additional Information: [full citation](#), [references](#), [index terms](#)



13 Building a help desk from scratch, with no staff, no equipment and no money: molding novice student consultants into seasoned help desk operators

Carol L. Smith

September 1996 **Proceedings of the 24th annual ACM SIGUCCS conference on User services**

Full text available:  pdf(437.94 KB)

Additional Information: [full citation](#), [references](#), [index terms](#)



14 The assessment of end-user training needs

R. Ryan Nelson, Ellen M. Whitener, Henry H. Philcox

July 1995 **Communications of the ACM**, Volume 38 Issue 7

Full text available:  pdf(405.61

KB)

Additional Information: [full citation](#), [references](#), [citations](#), [index terms](#)



15 Robust training programs: new techniques in applying quality assurance to the development process

Robert H. August

December 1992 **Proceedings of the 20th annual ACM SIGUCCS conference on User services**

Full text available:  pdf(1.13 MB)

Additional Information: [full citation](#), [references](#), [index terms](#)



16 Starting a university microcomputer maintenance program

Roger N. Addelson, Don M. Wee

September 1986 **Proceedings of the 14th annual ACM SIGUCCS conference on User services: setting the direction**

Full text available:  pdf(2.73 MB)

Additional Information: [full citation](#), [citations](#), [index terms](#)



17 [Living on the bleeding edge: creating and managing highly specialized student labs](#) 
Deborah Cherry, Paul Phillabaum, Pomona Valero
October 2000 **Proceedings of the 28th annual ACM SIGUCCS conference on User services: Building the future**
Full text available:  [pdf\(211.74 KB\)](#) Additional Information: [full citation](#), [references](#), [index terms](#)

Keywords: audio, digital media, high-end, labs, multimedia, specialty, video

18 [Software engineering meets user services: a methodology for developing user](#) 
Robin Mayne
October 1988 **Proceedings of the 16th annual ACM SIGUCCS Conference on User Services**
Full text available:  [pdf\(873.64 KB\)](#) Additional Information: [full citation](#), [abstract](#), [references](#), [index terms](#)

This paper will address the task of applying Software Engineering techniques of requirements analysis to one aspect of the User Services Consultant's job: analyzing a problem situation and recommending some course of action, often computer-related. While User Services consultants do not typically develop systems for users, they are frequently approached by individuals who suspect that a problem they are experiencing might be solved through the use of a computer. Consultants then attempt to ...

19 [End-user application development: practices, policies, and organizational impacts](#) 
Mary Sumner, Robert Klepper
October 1986 **Proceedings of the twenty-second annual computer personnel research conference on Computer personnel research conference**
Full text available:  [pdf\(1.29 MB\)](#) Additional Information: [full citation](#), [abstract](#), [references](#)

In their study of user managers' systems needs, Alloway and Quillard surveyed 529 managers to determine whether current systems supported their information needs. Managers reported that only 44 percent of the installed base of applications systems, most of which were transactions processing systems, were useful. Inquiry systems, which enabled managers to query data bases and to generate reports, and data analysis systems, which provided opportunities for modeling, simulation, and statistica ...

20 [Providing distributed services in a small college setting or surviving as a user services generalist](#) 
Jenny Walter
September 1991 **Proceedings of the 19th annual ACM SIGUCCS conference on User services**
Full text available:  [pdf\(755.46 KB\)](#) Additional Information: [full citation](#), [index terms](#)

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Relevance scale 

1 [HERDING CATS: training students in customer service, assisting faculty and facilitating trainers for various technical levels](#)



Dora Douglas, Melissa Foster

September 2003 **Proceedings of the 31st annual ACM SIGUCCS conference on User services**

Full text available:  [pdf\(161.34 KB\)](#) Additional Information: [full citation](#), [abstract](#), [index terms](#)

Our challenge in the lab group at the University of Richmond is to collectively train approximately 85 students to work in five academic computing labs housed in five different buildings across campus. This program is designed to train student lab assistants at a variety of knowledge and skill levels, using a range of content transfer strategies (online, written, traditional instruction).

Keywords: computer labs, program design, students, training

2 [Education related to the use of computers in organizations](#)



Daniel Teichroew

September 1971 **Communications of the ACM**, Volume 14 Issue 9

Full text available:  [pdf\(1.81 MB\)](#) Additional Information: [full citation](#), [abstract](#), [references](#), [citations](#)

The ACM Curriculum Committee on Computer Education for Management has been carrying out a study on "Curriculum Development in Management Information Systems Education in Colleges and Universities" under a grant from the National Science Foundation. This position paper provides a framework for the study. Preliminary conclusions are presented on the need for education in administrative information systems, and appropriate college curricula and courses are suggested. Als ...

Keywords: business data processing, education, information analysis, systems design

3 [Microcomputers in educational and research environments: their management, acquisition, upgrade, and maintenance](#)



Jean F. Coppola, Francis T. Marchese

December 1992 **Proceedings of the 20th annual ACM SIGUCCS conference on User services**

Full text available:  [pdf\(770.75 KB\)](#) Additional Information: [full citation](#), [index terms](#)

4 Level II technical support in a distributed computing environment

Tim Leehane

September 1996 **Proceedings of the 24th annual ACM SIGUCCS conference on User services**Full text available:  pdf(5.73 MB)Additional Information: [full citation](#), [references](#), [index terms](#)**5 Build it and they will come: adaptive technology**

Dennis L. Kramer, Leah Boyle, Casey Tucker

November 1995 **Proceedings of the 23rd annual ACM SIGUCCS conference on User services: winning the networking game**Full text available:  pdf(568.07 KB)Additional Information: [full citation](#), [references](#), [index terms](#)**6 Faculty support with emphasis on classroom services**

Marion Taylor, Beth Ruffo

October 1994 **Proceedings of the 22nd annual ACM SIGUCCS conference on User services**Full text available:  pdf(225.59 KB)Additional Information: [full citation](#), [index terms](#)**7 The life sciences computer resources program of the National Institutes Of Health**

William F. Raub

January 1971 **Proceedings of the 1971 26th annual conference**Full text available:  pdf(719.84 KB)Additional Information: [full citation](#), [abstract](#), [index terms](#)

I appreciate this opportunity to describe for you the computer resources program of the Division of Research Resources of the National Institutes of Health (NIH). For ten years now this program has sponsored the development and operation of computer centers in medical schools, universities and colleges, and other non-profit institutions. At the beginning of the 1960's the computer was practically unknown in the biomedical world; today the computer finds application in almost every facet of ...

**8 The langley research center remote computing terminal system: Implementation and first year's operation**

Roger V. Butler

January 1966 **Proceedings of the 1966 21st national conference**Full text available:  pdf(1.63 MB)Additional Information: [full citation](#), [abstract](#), [references](#), [index terms](#)

In April 1965 a remote computing terminal system was installed at the Langley Research Center in support of open shop programming. This paper describes the system and relates some of the experience gained in using and managing it. Because this system grew out of the needs of the open shop programmers, I will begin by reviewing the development of our open shop programming project. This work got under way in 1957 when it was decided to train some of the research scientists at the Center to us ...

**9 Microcomputer support in user services: responding to users' changing needs**

Thomas A. Gerace

September 1986 **Proceedings of the 14th annual ACM SIGUCCS conference on User services: setting the direction**

Full text available:  pdf(555.06 KB) Additional Information: [full citation](#), [index terms](#)

10 Simulation education: Perspectives on simulation in education and training: virtual environments for the training of maintenance and service tasks

Eberhard Bluemel, Axel Hintze, Torsten Schulz, Marco Schumann, Stefan Stuering

December 2003 **Proceedings of the 35th conference on Winter simulation: driving innovation**

Full text available:  pdf(442.84 KB) Additional Information: [full citation](#), [abstract](#), [references](#)

This paper presents an interactive, virtual reality based training environment specifically developed to support training of maintenance procedures of complex technical equipment. The architecture of the system will briefly be described. Moreover, the paper explains the different training modes that allow for adapting the training environment to the trainee's knowledge and determine the level of interactivity. A short glimpse is given to the scenario author's work. Finally, an example scenario ...

11 Circuit emulation services over ethernet-part 1: clock synchronization using timestamps

James Aweya, Michel Ouellette, Delfin Y. Montuno, Kent Felske

January 2004 **International Journal of Network Management**, Volume 14 Issue 1

Full text available:  pdf(260.66 KB) Additional Information: [full citation](#), [abstract](#), [references](#), [index terms](#)

Due to Ethernet's ubiquity, simplicity, scalability and cost effectiveness there is significant customer demand for Ethernet-based access and transport in the metropolitan network. Many service providers have recognized this need and are currently establishing Ethernet-based services to meet this demand. The migration to all-Ethernet access will not be instantaneous since many customers currently have legacy TDM access interfaces on their routers and PBX equipment. Circuit Emulation Services (CE ...

12 Get a grip: managing RSI at MIT

Mary Ellen Bushnell, M. Susan Jones

October 1994 **Proceedings of the 22nd annual ACM SIGUCCS conference on User services**

Full text available:  pdf(444.72 KB) Additional Information: [full citation](#), [index terms](#)

13 Study on information technology, automation, and the workplace

Office of Technology Assessment

January 1982 **ACM SIGCAS Computers and Society**, Volume 12 Issue 1

Full text available:  pdf(630.74 KB) Additional Information: [full citation](#)

14 Determining the cost of IT services

James Gerlach, Bruce Neumann, Edwin Moldauer, Martha Argo, Daniel Frisby

September 2002 **Communications of the ACM**, Volume 45 Issue 9

Full text available:  pdf(680.28 KB)  html(42.77 KB) Additional Information: [full citation](#), [abstract](#), [references](#), [index terms](#)

Providing managerial information to explain costs in the context of personnel and equipment activities and processes.

15 Impacts of information systems on efficiency of sales order processing

Hirohide Hinomoto

April 1984 **ACM SIGMIS Database**, Volume 15 Issue 3

Full text available:  pdf(684.37 KB) Additional Information: [full citation](#), [abstract](#), [references](#)

Since the sales order processing function is essential to the generation of the firm's revenue, its efficiency may be measured by a productivity index representing the firm's revenue, preferably value-added revenue, per unit of its inputs. This index enables one to evaluate economic impacts of an information system on the function. In the past, information systems have helped to enhance the productivity of the function as they have evolved in steps by incorporating advances in computer technology ...

16 Computer manpower development in Saudi Arabia

Charles L. Aird

July 1976 **ACM SIGCSE Bulletin , Proceedings of the sixth SIGCSE technical symposium on Computer science education**, Volume 8 Issue 3

Full text available:  pdf(288.95 KB) Additional Information: [full citation](#), [abstract](#), [index terms](#)

While looking in ecstasy at the new horizons of computer technology, developing countries often underestimate the computer's dependency upon man. Computers are unlike any other machine. Not unlike many developing countries, the vast petroleum and mineral resources of Saudi Arabia pose complex and challenging problems at all levels of education. The physical resources of the Kingdom far outstrip the human resources. For a country with some 3,000 college graduates as of 1975, the r ...

17 The Administrative Information Center—two years later

Cindy Benes, Laura Kim

September 1986 **Proceedings of the 14th annual ACM SIGUCCS conference on User services: setting the direction**

Full text available:  pdf(528.58 KB) Additional Information: [full citation](#), [index terms](#)

18 Competencies and training requirements for information systems analysts

Ethel H. Shrout

June 1971 **Proceedings of the ninth annual SIGCPR conference**

Full text available:  pdf(1.17 MB) Additional Information: [full citation](#), [abstract](#), [references](#), [citations](#), [index terms](#)

Research findings have always had some significance for the educational community as it sought to be responsive to the need of its citizens for preparation for useful work. This has been especially true, however, since the publication of the Gordon-Howell (1959) and Pierson (1959) reports. These reports support the idea that higher education should prepare a man to do useful and remunerative work; however, they attack narrow vocational objectives as failing to prepare young people to do the ...

19 Large system operators as professionals and other operator considerations

Richard H. Branton

June 1973 **Proceedings of the eleventh annual computer personnel research conference**

Full text available:  pdf(817.96 KB) Additional Information: [full citation](#), [abstract](#), [citations](#), [index terms](#)

This is a prescriptive paper detailing the considerations behind the author's approach in attempting to influence the management of Southern Services, Inc, to establish certain computer operator personnel practices. "The Operator" as referred to in the paper is more likely to be a team of Operators. The meaning of "Large System Shop" is left to the reader's intuition.

**20 A strategy for word processing training**

Jeanne Marie Olexy

September 1985 **Proceedings of the 13th annual ACM SIGUCCS conference on User services: pulling it all together**Full text available: [pdf \(819.82 KB\)](#) Additional Information: [full citation](#), [abstract](#), [index terms](#)

The Catholic University of America chose a word processor which included Computer Based Instruction that would allow users to learn word processing at their own pace. A training outline was developed to provide a structured approach to this learning. Though the outline described here pertains to the DECmate II, its general philosophy can be applied to any equipment with self-teaching capabilities.

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1 Certification of biomedical engineering personnel: constraint or resource?

Loznen, S.;
Electrical and Electronics Engineers in Israel, 2002. The 22nd Convention of, Dec. 2002
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Petroleum and Chemical Industry Conference, 1999. Industry Applications Soc 46th Annual , 13-15 Sept. 1999
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Spier, J.; Kempf, K.;
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Epperly, R.A.; Heberlein, G.E.; Eads, L.G.;

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6 A safety system for personnel and equipment protection at the AGS RHIC

Zitvogel, E.P.;

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8 The importance of knowing available fault currents when specifying interrupting ratings for low voltage equipment

Toth, J.J., III;

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Adams, M.;

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11 Training and certification of personnel for work on electrical apparatus for use in potentially explosive atmospheres*Hurst, D.N.; Bennett, P.G.;*

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Pages:161 - 164

[\[Abstract\]](#) [\[PDF Full-Text \(200 KB\)\]](#) [IEEE CNF](#)**12 Design and operation of a virtual reality operator-training system***Okapuu-von Veh, A.; Marceau, R.J.; Malowany, A.; Desbiens, P.; Daigle, A.; Garant, E.; Gauthier, R.; Shaikh, A.; Rizzi, J.C.;*

Power Systems, IEEE Transactions on, Volume: 11, Issue: 3, Aug. 1996

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[\[Abstract\]](#) [\[PDF Full-Text \(916 KB\)\]](#) [IEEE JNL](#)**13 Burndown prevention in static power converter equipment***Ludbrook, A.; Ehsani, M.;*

Industry Applications Magazine, IEEE, Volume: 1, Issue: 2, March-April 1999

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[\[Abstract\]](#) [\[PDF Full-Text \(408 KB\)\]](#) [IEEE JNL](#)**14 The optimal mix of internal/external engineering staff and equipment with different levels of capability and performance***Gagnon, R.J.; Krasner, J.D.;*

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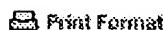
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2 A laboratory information management system (LIMS) for an academic microchip fabrication facility

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10 Lights, sirens, and computers: how pen-based computing is changing the way emergency care is conducted and communicated

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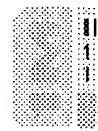


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Nensi, S.;

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Chun Kin Chan;

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15 Support system for planning and medical equipment specification aiming hospital services

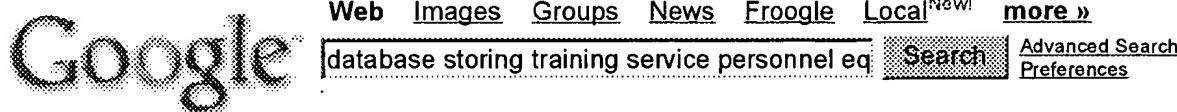
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Hardware and Network Requirements from School Link

Technologies ...

... Shrink **Database**. • **Database** Viewer. • All Log Files. ... Review and document procedure for processing export files, saving and **storing**. ... **Internal Training**. ...

www.school-linktechnologies.com/websmart_SupportPersonnel.asp - 43k - Cached - Similar pages

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National Center for Simulation

... a dedicated statewide anti-terrorism **database** maintained by ... possibility of obtaining and **storing** current photograph ... **TRAINING** is critical to the safety for fire ... www.simulationinformation.com/terror3.html - 26k - Cached - Similar pages

CRI Document Management Services

... and limited space issues for **storing** paper ... build, and maintain your **database**, integrate it ... **Training** typically covers administration management, imaging concepts ... www.cri-solutions.com/solutions/docmgt.htm - 15k - Cached - Similar pages

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... see Human Resources Section to analyze **training** needs ... ADMINISTRATIVE USE OF COMPUTER IN **STORING** AND ACCESSING FINANCIAL INFORMATION **database**

name/type ...

erate.transformyx.com/dynaweb/1001093/docs/informationmanagementplan.pdf - Similar pages

Administrative Service Division

... exchange of electronic data, the **storing** and retrieving ... in-house computer network and **database**, as well ... as well as conducting **In-Service training** mandated to ...

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... the areas of information retrieval, document **database** management, archival ...

Comprehensive **training** and support ... were **storing** and distributing customer invoices to ...

www.intelliscan.com/My%20Adobe%20PDFs/Alchemy%20Full%20Line%20Brochure.pdf - Similar pages

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... fast SKAKOMAT 600 has a powerful **database** capable of **storing** as many ... and installation support, to tailored customer **service** agreements and **training**. ...

www.skako.dk/includes/download.asp?did=99&file=Skakomat_600...GB.pdf - Similar pages

[PDF] Information ServicesFile Format: PDF/Adobe Acrobat - [View as HTML](#)... Implement procedures for properly **storing** and maintaining ... installation, documentation, user **training** and help ... Division and the **Database** Administration group....
www.bexar.org/prm/Budget/ Budget2002-03/Information_Services.pdf - [Similar pages](#)**Careers: Employment Listings: Nexus Distribution Corporation**... **services** including receiving, **storing**, shipping, maintenance ... information, recommending **training** requirements, educational ... presentation and **database** capabilities ...transportation.northwestern.edu/career/jobs/NexusWarhsBusMngr_022504.html - 14k -
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database training modules training service per Advanced Search Preferences

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... with the other 99 modules, this database provides socially ...

Training modules: Metalworking and plastics working (Fundamentals); **Service** and maintenance of ...
www.bibb.de/en/15572.htm - 83k - Cached - Similar pages

ReliefWeb » Professional Resources » Vacancies

... and use of information products and services. ... of the Irrigation

Database, Irrigation

Database Field Work Manual and development of **training modules** to support ...

www.reliefweb.int/rw/res.nsf/db900SID/OCHA-6A692Y?OpenDocument - 18k - Cached - Similar pages

Hampshire Fire & Rescue Service: Policies & Plans - Technical Fire ...

... Course Prospectus for TFS **training modules** to Training ...

Complete **training needs analysis** of existing Technical ... Reform Fire Safety Order/Fire Safety

Database ...

www.hantsfire.gov.uk/manage/corporateplan/policiesplans/timelinetfs.php - 45k - Cached - Similar pages

Employee Development and Training Information at Business.com

... Producer of leadership **training modules**, videos, and ... and Development Resource Center

Database of training ... Training Powerful New Classroom Management Program ...

www.business.com/directory/human_resources/employee_development_and_training/ - 100k - Mar 19, 2005 - Cached - Similar pages

NECTAC: Web-based and Distance Education Training Resources

... Guide: Selected Early Childhood/Early Intervention Training Materials provide an online **database** of 500 ... a list of Web-based learning **modules** related to ...

www.nectac.org/topics/personnel/onlinetrngresources.asp - 18k - Cached - Similar pages

SCEIs Training

... may now opt out of the SCEIs training requirements ... six content areas, similar to the SCEIs **modules**, include human ... become a part of the SCEIs **database**, you must ...

education.gsu.edu/sceis/training.htm - 55k - Cached - Similar pages

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Training Starts Every Week
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www.traininghott.com

Database Training

Directory of Schools for Database & DBA Training (Oracle, MS SQL, IBM)
GuideToTechnicalSchools.com

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Find Database Courses, Training, & Degree Programs at a School Nearby!
www.find-edu.org

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Find Solutions for Your Business.
 Free Reports, Info. & Registration!
www.KnowledgeStorm.com

Personnel Training

Free HR Policies, How-To Articles
 HR Management Dos and Don'ts
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... Re-query the **database** using a partial last name if your employee doesn ... Employees must receive **training** before given access to BOA. ... Click on <View all **Modules**>. ...

www.chra.army.mil/mdcpd/TrngMat/ART_LP-CPOC.doc - [Similar pages](#)

service

... developing and offering professional **training** courses that ... and integration of skills into a **service database**. ... **REQUIRED MODULES**: Super Inventory; Super Scheduling. ...

www.pdsc.com/sss-supertraining.html - 13k - [Cached](#) - [Similar pages](#)

CenTIR Programs - Prehospital EMS Treatment & Training

... The server **module** allows you to populate the data ... and continue to maintain the **database** of prehospital ... Further **in-service training** was given to prepare for the ...

www.cubrc.org/centir/programs/progB.html - 32k - [Cached](#) - [Similar pages](#)

CriSys Limited Data Services

... **Module Setup**; Rostering **Module Setup**; **Training Module Setup**; ... Equipment and Consumable Supply **Module Setup**. 5. **Database Correction Services Database Correction** ...

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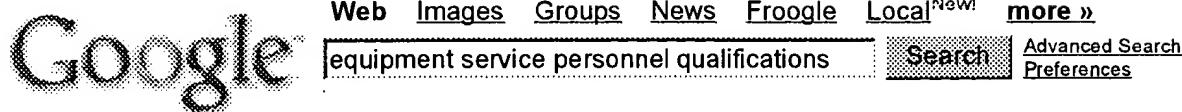
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... sometimes refer to certain minimum **qualifications** for **service personnel**. ... Fire **equipment** installation and **service personnel** should be capable of ...
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Dealer Service Qualifications - by David Pascoe at Dockside Reports

... and skill demonstrated by a huge number of dealer and boat yard **service personnel**. ... of hardware and **equipment** by both dealers and manufacturers. ...
www.docksidereports.com/dealer_service_qualifications.htm - 49k - Cached - Similar pages

Nutting Companies - Qualifications

... We are pre-qualified to provide geotechnical engineering and testing **services** for ... **Personnel Qualifications**. NEOF employs professional engineers, ...
www.nuttingengineers.com/html/qualifications.html - 17k - Cached - Similar pages

6 Mammography Personnel

... **equipment** performance evaluations under the supervision of a **qualified** ... **Equipment Service Personnel Recommendation: Service personnel** should be ...
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Illinois Customer Choice - MSP Handbook (Chapter 6: Meter ...

... in the use of **personnel** in the performance of metering **services**. ... above 600V phase-to-phase prior to performing work in the **service equipment**, ...
www.ameren.com/ILChoice/ADC_CC_MSPhb_Ch6.asp - 23k - Cached - Similar pages

... **Practical Equipment Qualification** for Regulated Laboratories ... Roles and responsibilities of managers, users, vendors, **service personnel**. Afternoon ...

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Direct Supervision of RTs and MPs

... or survey of the facility's **equipment** and quality assurance program, ... are sometimes found to not meet one or more of the **personnel qualifications**. ...
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Fish and Wildlife Service Manual, 241fw7, Occupational Safety and ...

Describes safety standards for the **Services** Fire Management Program. ... and require

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... Labmate needs more **Sales & Service personnel** in all regions ... **Qualification** : Post Graduate in Life Sciences such as Biotechnology, Molecular Biology ...
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1 Remote interface for a mobile storage system or other equipment

Inventor: MCHENRY WILLIAM B [US]; LYNT III WILLIAM Applicant: SPACESAVER CORP [US]
W R [US]
EC: A47B53/02; G05B15/02; (+1) IPC: A47B53/02; B65G1/137
Publication info: **GB2405320** - 2005-03-02

**2 METHOD FOR GUIDING REPAIR OR REPLACEMENT OF PARTS FOR
GENERALLY COMPLEX EQUIPMENT**

Inventor: SMITH MARK DOUGLAS [US] Applicant: GEN ELECTRIC [US]
EC: IPC: G06F17/00
Publication info: **MXPA03001693** - 2004-03-26

**3 System for tracking operator certification of FAB equipment and
processes**

Inventor: WEGLEITNER ALAN J [US]; RODENROTH
GREGORY [US]; (+1) Applicant:
EC: IPC: G06F17/60
Publication info: **US2005010466** - 2005-01-13

**4 Equipment and method for identifying, monitoring and evaluating
equipment, environmental and physiological conditions**

Inventor: APPELT DAREN R [US]; BRUNSON KEVIN K Applicant:
[US]
EC: G08B21/18B IPC: G08B23/00
Publication info: **US2005001728** - 2005-01-06

5 Equipment tracking system and method

Inventor: HART JOHN E [US] Applicant:
EC: G06F17/60 IPC: G07B15/02
Publication info: **US2004262387** - 2004-12-30

**6 SYSTEM AND METHOD FOR MANAGING DISTRIBUTED EQUIPMENT
UNIT SERVICE REPORTING FUNCTION OVER NETWORK**

Inventor: MESTER DAVID J Applicant: DETROIT DIESEL CORP
EC: IPC: G06F17/60
Publication info: **JP2004326803** - 2004-11-18

7 EQUIPMENT TRACKING SYSTEM AND METHOD

Inventor: HART JOHN E [US] Applicant: FLEETTRAKKER L L C [US]
EC: IPC: G06F17/60
Publication info: **CA2478303** - 2003-09-18

**8 Addressable camouflage for personnel, mobile equipment and
installations**

Inventor: TOUZOV IGOR V [US] Applicant:
EC: F41H3/00 IPC: B32B3/26
Publication info: **US2004213982** - 2004-10-28

9 Management of access to equipment of the like using a logic key

Inventor: NONAKA HISANORI [JP]; SAKIMURA
SHIGETOSHI [JP]; (+2) Applicant:
EC: IPC: G06F15/16
Publication info: **US2004006631** - 2004-01-08

**10 System and method for identifying, monitoring and evaluating
equipment, environmental and physiological conditions**

Inventor: APPELT DAREN R [US]; BRUNSON KEVIN K [US]; (+1)
[US]; (1)
FC: G08B21/18B

Applicant: FIREYE DEV INC [US]
IPC: G08B23/00; G08B1/08

Publication info: **US2004004547** - 2004-01-08

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equipment in the title **AND personnel** in the title or abstract
(Results are sorted by date of upload in database)

11 Direct maintenance system for unscheduled, predictive, and preventive maintenance of critical process equipment
Inventor: PATE JAMES D [US] Applicant:
EC: IPC: G06F17/00
Publication info: **US2004181549** - 2004-09-16

12 DEVICE FOR MANAGING START OF SERVICE OF EQUIPMENT
Inventor: SEGAWA SHIRO Applicant: TAKIGEN MFG CO
EC: IPC: E05B65/02; E05B13/08
Publication info: **JP2004278018** - 2004-10-07

13 Container, for the protection of personnel and equipment against mines, has a lower base plate covering the whole floor area to support a mineral wool layer and a number of floor plate sections
Inventor: MAYERE HELMUT [DE] Applicant: DREHTAINER TECHNOLOGIE TRANSFE [DE]
EC: B65D90/22; F41H7/04B IPC: F41H5/04; B65D88/12
Publication info: **DE10308120** - 2003-11-13

14 Equipment monitoring method and apparatus
Inventor: KENT JOHN BRADLEY [GB] Applicant:
EC: G07B15/00; G07C11/00; (+3) IPC: G07C11/00
Publication info: **US2003151494** - 2003-08-14

15 Method for stopping personnel transport equipment operation
Inventor: WISIENGER J [CH]; SCHTOJIBEL G [CH] Applicant: INVENTIO AG [CH]
EC: B66B29/00 IPC: B66B29/00
Publication info: **CN1428289** - 2003-07-09

16 Method for stopping operation of personnel transfer equipment
Inventor: WISINGER J [CH]; SCHTOIBER G [CH] Applicant: INVENTIO AG [CH]
EC: IPC: B66B25/00; B66B29/00
Publication info: **CN1428288** - 2003-07-09

17 EQUIPMENT FOR PROTECTING SAFE FROM BURGLARY
Inventor: HASHIMOTO HISAO; IMAI KIMIAKI Applicant: HASHIMOTO HISAO
EC: IPC: E05G1/12
Publication info: **JP2004176523** - 2004-06-24

18 MAINTENANCE MANAGEMENT METHOD FOR EQUIPMENT
Inventor: OKUMURA HIRONOBU Applicant: MIURA KOGYO KK
EC: IPC: G06F17/60; G05B23/02
Publication info: **JP2004157899** - 2004-06-03

19 MANAGEMENT DEVICE FOR STATION SERVICE EQUIPMENT
Inventor: KOJIMA TAKAHIRO Applicant: NIPPON SIGNAL CO LTD
EC: IPC: G07B15/00
Publication info: **JP2004118604** - 2004-04-15

20 Control of sheet processing rotary print machine, such that the possibility of injury to personnel is minimized, whereby mechanical equipment is deactivated when there is no load on the paper or sheet stack support mechanism
Inventor: REHBERG MICHAEL [DE]; NAUMANN DIRK [DE] Applicant: HEIDELBERGER DRUCKMASCH AG [DE]

EC: B65H26/00; B65H29/50; (+1)

IPC: B41F33/12; B65H31/12; (+1)

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